



MANUAL

Per FMCSA rules, this guide must be kept in the vehicle at all times.



SUPPORT

888-228-4460

support@help24.us

ADDRESS

9703 N Interstate 35,
San Antonio, Texas, 78233

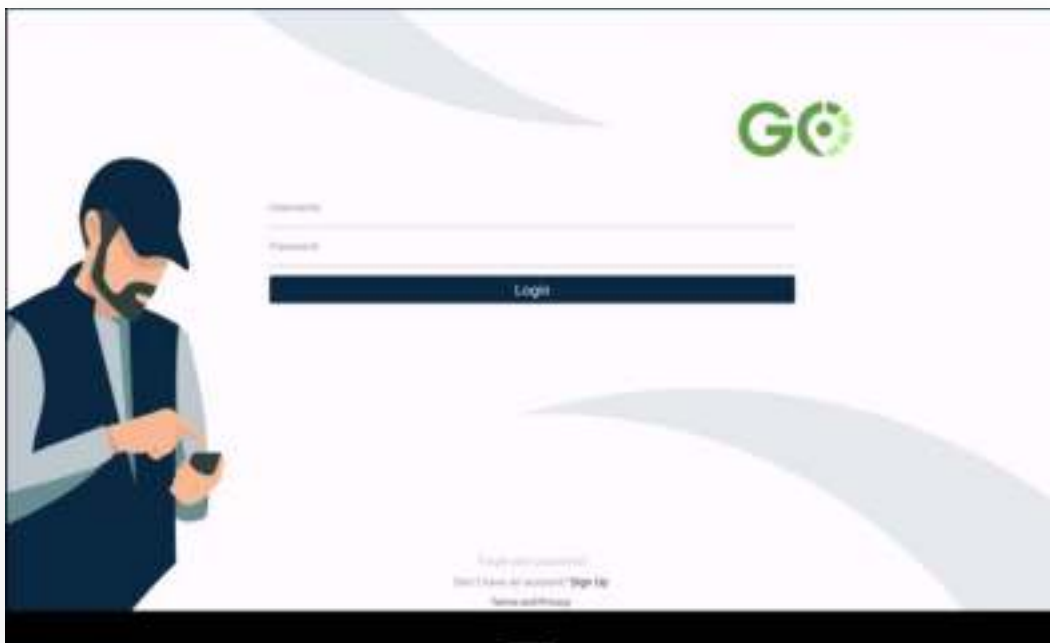
Download Conti-Go ELD Application



1 Search for “Conti-Go ELD” in the Google Play store

2 Tap **INSTALL** to download the app

3 Log into application using your email and password (PICTURE 3)
If you don't have a Conti-Go ELD account, please contact your fleet manager.



PICTURE 3

- 4** Select your vehicle from the list (PICTURE 4).
If your vehicle number doesn't show up, please contact your fleet manager.



PICTURE 4

- 5** Your cellular device will connect to the Conti-Go ELD plug automatically.
The status will be shown on top of the main screen.



PICTURE 5

- 6** The status line will appear in 3 ways:



DEVICE IS SCANNING



DEVICE IS CONNECTING



DEVICE CAN'T CONNECT

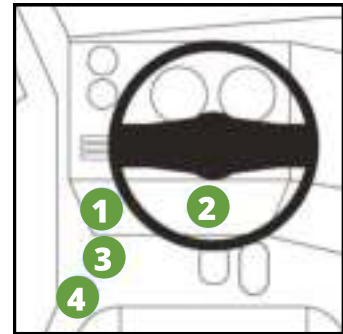
Note: When the device is properly connected, the status line will not show.

Install Conti-Go ELD In Your Vehicle

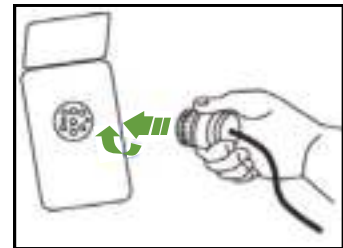
1 Make sure your vehicle engine is turned off. If the engine is on, please turn it off and turn the key to the "Off" position before connecting ELD device.

2 Locate the diagnostic port inside your vehicle's cabin. The diagnostic port is typically located in one of the following places:


1. Under the left side of the dashboard
2. Under the steering wheel
3. Near the driver's seat
4. Under the driver's seat.




3 Attach the Conti-Go ELD plug into the diagnostic port of the vehicle. Twist the plug base until it locks into place.



4 Once plugged in, the device will start syncing with the engine control module (ECM) and Conti-Go ELD application on your cellular device. The Conti-Go ELD device has LED lights to simply indicate its status to the driver:

	BLUE LINK (WIRELESS LINK)	
	MALFUNCTION	WHAT TO DO
	NO LIGHT	Turn the engine off and check the cable connection
	BLINKING BLUE	Turn the engine off and restart the tablet; call customer support

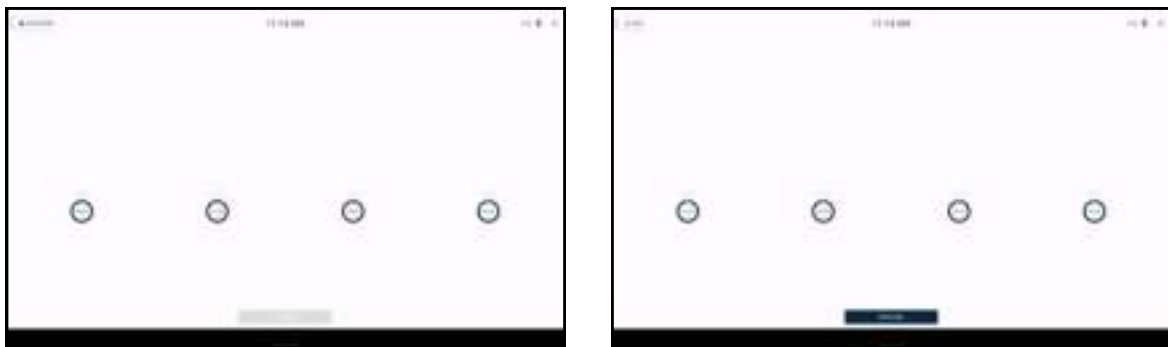
	IOsIX	
	MALFUNCTION	WHAT TO DO
	NO LIGHT	Turn the engine off and reconnect the plug
	BLINKING BLUE	Turn the engine off and reconnect the plug
	BLINKING GREEN	Turn the engine on and restart the tablet

Using Conti-Go ELD On The Road

Once you have connected your mobile device to Conti-Go ELD, your driving time will be automatically recorded.

When your vehicle begins moving at a speed of 5 mph or more, your duty status will automatically be set to “Driving.”

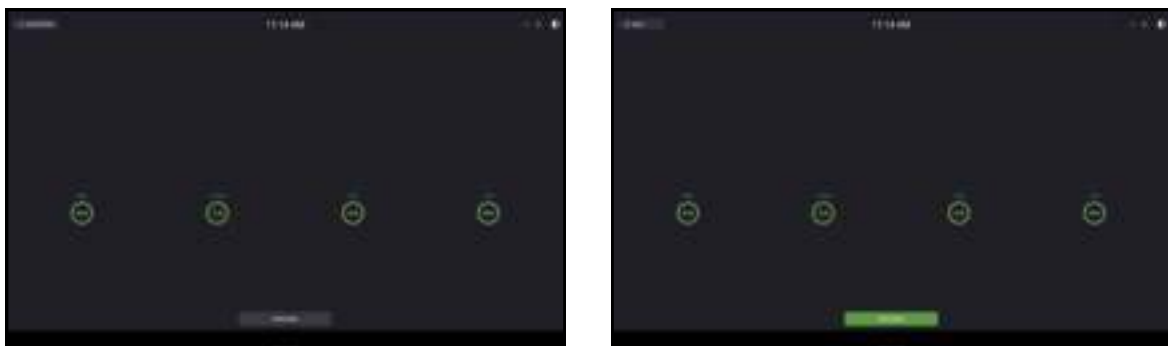
At 0 mph or less, the vehicle is considered to “Idle.” When “Idle,” you can change your duty status by tapping and selecting one of the alternative duty status (PICTURE 6).



PICTURE 6

Tap  sign (top right corner of the app) to switch to “Night Mode.”

Tap  sign to switch back to the “Day Mode” (PICTURE 7).



PICTURE 7

Using Conti-Go ELD On The Road (continued)

If the vehicle remains “Idle” for 5 minutes, a pop-up window will appear asking if you would like to change your duty status. If no selection is made within 60 seconds, duty status will change automatically to “On Duty” (PICTURE 8).

When not driving, the main window will be in foreground (PICTURE 9).



PICTURE 8

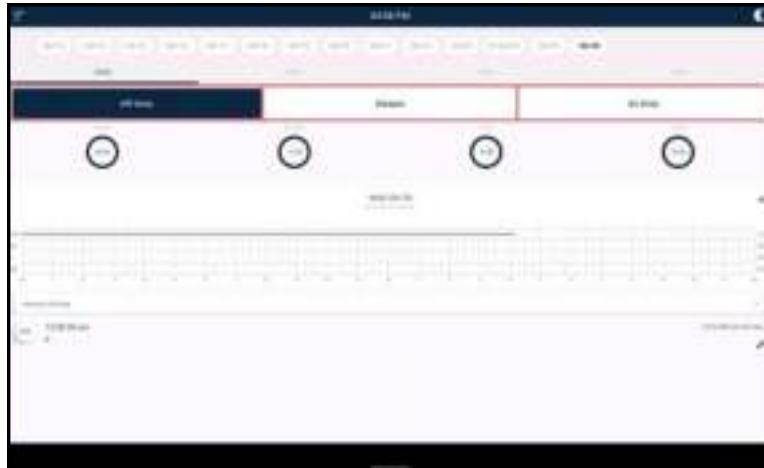
When not driving, the main window will be in foreground (PICTURE 9).



PICTURE 9

Using Conti-Go ELD Off The Road

Select the status: "Off Duty," "Sleeper," "On Duty" (PICTURE 10).



PICTURE 10

Fill out the location field and put remarks, such as "Pre-trip inspection" or "Coffee break" (if the location field is left empty, it will be automatically set) (PICTURE 11) .



PICTURE 11

Using Conti-Go ELD Off The Road (continued)

If you need to add corrections to your e-log, you can insert missing status by tapping  or edit existing status by tapping  (PICTURE 12).



PICTURE 12

Choose the status you want to change and set the time frame (PICTURE 13).



PICTURE 13

There are two ways you can set the time frame:

1 Drag the border dots (PICTURE 14).



PICTURE 14

2 Set the time using the pop-up window (PICTURE 15).



PICTURE 15

Other options available from the main screen:

A Check your profile (PICTURE 16-A).

B Sign your daily electronic log-book (PICTURE 16-B).



PICTURE 16-A



PICTURE 16-B

C Make a Driver Vehicle Inspection Report (DVIR). (PICTURE 17-A, 17-B)



PICTURE 17-A



PICTURE 17-B

D Check in & check out (Track detention time for pick up and delivery). (PICTURE 18-A, 18-B)




PICTURE 18-A



PICTURE 18-B

Officer Inspection

It's easy to provide an officer with your driving information.

- ➔ **1** Tap  icon on the top left corner, or swipe from left side of your device to the right side and select "Inspection Module" (PICTURE 19).



PICTURE 19

- ➔ **2** Tap "Begin Inspection" and hand your device to the officer (PICTURE 20) or tap "Send Logs" to send the report through email (PICTURE 21).



PICTURE 20



PICTURE 21

[illegible]

** Federal Motor Carrier Safety regulation 49 CFR §395.15 does not require a driver to provide a hard copy printout of their logs for on authorized safety official. However, you can email your logs from the Conti-Go App should you choose to provide the authorized safety official with a hard copy.*

Settings

Choose “Settings” from the side menu to change sound settings or violations visibility (PICTURE 23).



PICTURE 23

Move toggle to the right to turn on an option, or to the left to turn it off (PICTURE 24).



PICTURE 24

Conti-Go ELD Malfunctions

§ 395.22 Motor Carrier Responsibilities


A motor carrier must ensure that its drivers possess onboard a commercial motor vehicle an ELD information packet containing the following items:


An instruction sheet for the driver describing ELD malfunction reporting requirements and record-keeping procedures during ELD malfunctions.

The following instructions are in accordance with the guidelines set forth in § 395.34

How does the driver know if Conti-Go ELD is malfunctioning?

The Conti-Go ELD device has LED lights to simply indicate its status to the driver.

	BLUE LINK (WIRELESS LINK)	
	MALFUNCTION	WHAT TO DO
	NO LIGHT	Turn the engine off and check the cable connection
	BLINKING BLUE	Turn the engine off and restart the tablet; call customer support

	IOSix	
	MALFUNCTION	WHAT TO DO
	NO LIGHT	Turn the engine off and reconnect the plug
	BLINKING BLUE	Turn the engine off and reconnect the plug
	BLINKING GREEN	Turn the engine on and restart the tablet



Conti-Go ELD will monitor and report malfunction data based on section 4.6 ELD's Self-Monitoring of Required Functions table 4:

- P** **"Power compliance"** malfunction
- E** **"Engine synchronization compliance"** malfunction
- T** **"Timing compliance"** malfunction
- L** **"Positioning compliance"** malfunction
- R** **"Data recording compliance"** malfunction
- S** **"Data transfer compliance"** malfunction
- O** **"Other"** ELD detected malfunction

Conti-Go ELD Malfunctions

(Continued)

What does the driver need to do if the Conti-Go ELD is malfunctioning?

- 1** 1 Contact Conti-Go ELD support immediately after discovering a malfunction at **888-228-4460** or email **support@help24.us** to troubleshoot the issue.
- 2** Provide written notice to your fleet management within 24 hours of malfunction discovery.
- 3** Keep a paper log for that day and until ELD is repaired or replaced.

What does the fleet need to do if the Conti-Go ELD is malfunctioning?

- 1** A motor carrier must take action to correct the malfunction of the ELD within 8 days of discovery of the malfunction on a driver's notification to the motor carrier whichever occurs first.
- 2** Upon notification by fleet manager, Conti-Go ELD will send a new device.
- 3** If a motor carrier needs a time extension, they must notify the FCSA Division Administrator for the State of the motor carrier's principal place of business within 5 days after a driver notifies the motor carrier according to the guidelines set forth in §395.34(2).



*If the device display any colors other than Blue and Green,
please contact our support team at **888-228-4460 ext. 2***